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## HASP Drivers not automatically installed with Mastercam 2020

### **Issue:**

When installing Mastercam 2020 onto a system with no other versions of Mastercam, the USB HASP is not recognized by the system.

### **Cause:**

Mastercam 2020 does not automatically install the HASP drivers during the software installation.

### **Solution:**

After installing Mastercam 2020, remove hasp from computer. Browse to *C:\Program Files\Mastercam 2020\Mastercam\common*. In this folder, run the **HASPUsetup.exe**. This will install the missing HASP drivers.

### **Expected Resolution:**

This issue will be addressed in the 2021 release, and the HASP drivers will automatically be installed.

# **Mastercam**<sup>®</sup>

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